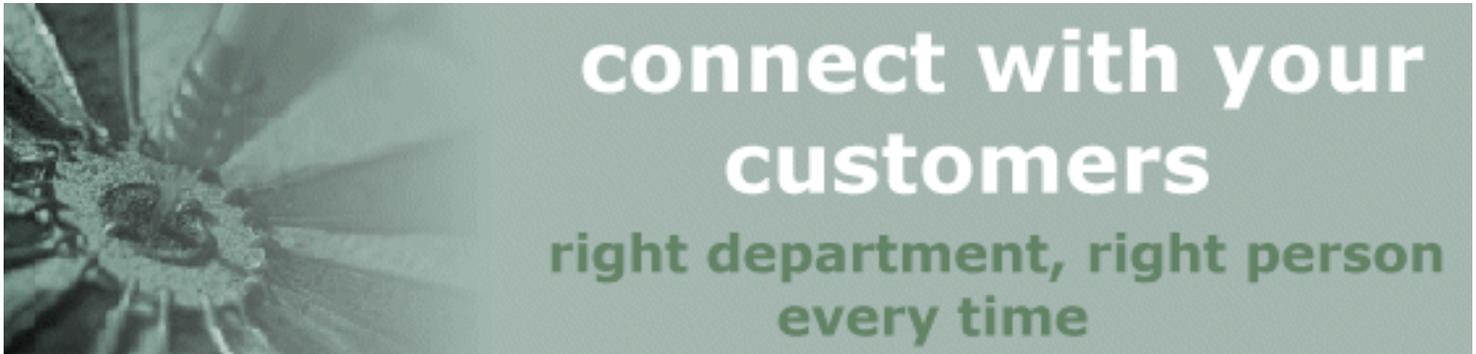


Increasing your profit with telecoms and IT services.



Virtual Switchboard

Virtual Switchboards enable your clients to reach the required person in your organisation with the minimum fuss and hassle. They also give your company a professional look and feel.

Using unified messaging and in built voice mail, you can access you client messages as voice messages attached to an email, by SMS or by phone - use the method that suits you best.

Key Virtual Switchboard Features

- Fully configurable via the web
- Record greeting for callers
- Caller department options (e.g.. "press 1 for sales, 2 for accounts, 3 for customer relations and 4 for special offers)
- Hunt group routing (automatically try another number upon no answer)
- "Whisper" option reveals which option a caller has chosen
- User definable working hours (calls go to voicemail outside these times)
- Voicemail
- Voicemail messages sent as emails (unlimited)
- Remote access to voicemail
- Statistics viewed via the web
- Route calls to mobile phones*

* pre paid account required, charges apply

Key Virtual Switchboard Benefits

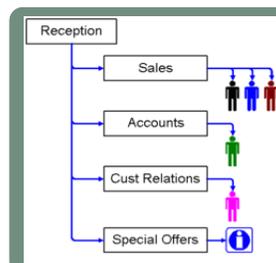
Increase revenue

- Close more business from potential prospects who otherwise hang up
- Connect to clients on the move or abroad
- Customer satisfaction increases therefore reducing churn.
- Receive more referrals from satisfied customers
- Access voice messages quickly enabling a speedy response to close business.

Increase profitability

- Your virtual switchboard works 24/7 and is never sick nor takes a vacation
- No purchase or maintenance of a key system or PBX for the same functionality
- Release staff from the mundane task of routing calls and deploy more productively elsewhere.

From £19.95
setup and £5
per month rental



1. Incoming call from customer.
2. Customer hears professional company greeting and departmental options.
3. Caller wants to speak with the Sales Department so presses "1" and is connected straight away.
4. If the Sales Department is busy, the caller can be routed to a mobile phone or another member of staff.